

# National language technology platform Hugo.lv

Jānis Ziediņš

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Ministry of Culture Republic of Latvia

## **Culture information systems centre**

The Centre for Culture Information Systems is a direct administration institution under the authority of the Ministry of Culture.

The Centre's mission is to help memory institutions – archives, libraries and museums – preserve and make available cultural heritage for future generations through the latest information technology solutions.



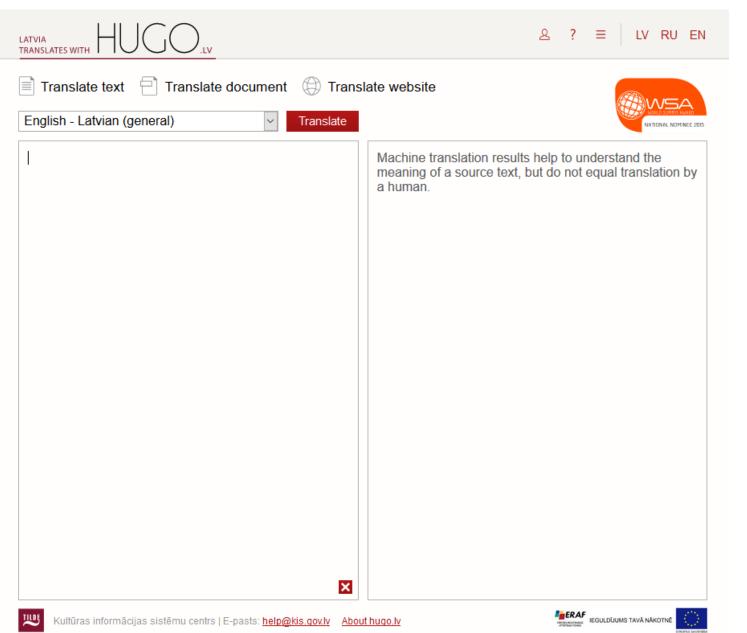
## **Purpose of Hugo.lv**

The primary goals of Latvia's machine translation service are to crack language barriers in Information Society, allow multilingual access to knowledge and information originally written in Latvian, and provide widespread access to Latvia's e-services for users in multiple linguistic communities.

To open up widespread multilingual access to knowledge, Latvia in 2014 created its very own public machine translation service, **Hugo.lv**.



## Hugo.lv – first version





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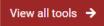
From То Latvian English Russian General -₽ Translate Latvian Machine translation allows to understand the meaning of a source text, but cannot substitute a Deload or drag a file human created translation.



Log in →

## Public administration language tools

<u>Text translation</u>, <u>speech recognition</u> un <u>speech synthesis</u>, as well as <u>various tools</u> to support multilingual e-services.



From Latvian English Russian General →	To Latvian Translat
Dpload or drag a file	Machine translation allows to understand the meaning of a source text, but cannot substitute a human created translation.

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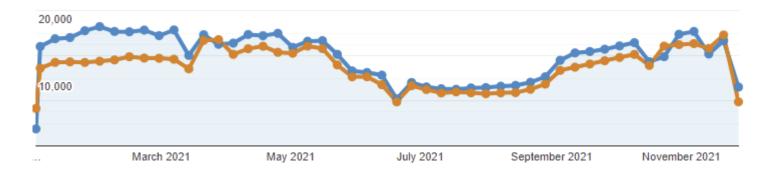
ネ	<b>Text translation</b> Translate texts from Latvian into other languages	₩	Speech synthesis Listen to a written text or document	}©	Speech recognition Convert speech to written to	view all tools →
☷	Translation assistant Translates documents with the CAT translation tool	0	Latgalian language spelling Check spelling in Latgalian	ଡ	Virtual assistant catalog Talk to virtual assistants	ue
	No     UE       Levadiet tuikojamo tekstu val mšijaslapas adresi     Evaduet tuikojamo tekstu val mšijaslapas adresi     Mellevaksianas mellevaksianas       Levadiet tuikojamo tekstu val mšijaslapas adresi     Mellevaksianas       Levadiet tuikojamo tekstu tatu     mellevaksianas	Total	OO:OO Diktējiet tel augšupielādējiet audio vai video f valod	kstu vai i jau ier failu lat lä tēt	unātu viešu	Ievadiet tekstu latviešu valodā vai ievelciet failu izrunāšanai Augšupielādēt failu  Balss Ātrums Tonis Sievietes Vidējs Vidējs •  Izrunāt
	Text translation		Speech recogn	itio	n	Speech synthesis
	The automated machine translation system provides text, document and website translation. Integrated terminology dictionary solution and translated text synthesis capability.	i	Speech recognition is p modes — in dictation a processing mode. Reco converted into written	nd au ognize	dio recording	Speech synthesis supports document and input text synthesis and reproduction. The user can choose the text pronunciation speed, voice type and timbre.



## Hugo.lv statistics 2021

18M translation requests403M translated words200M words recognized from audio77M words synthesised

Users +19% (compared to 2020) Sessions +10% (compared to 2020)



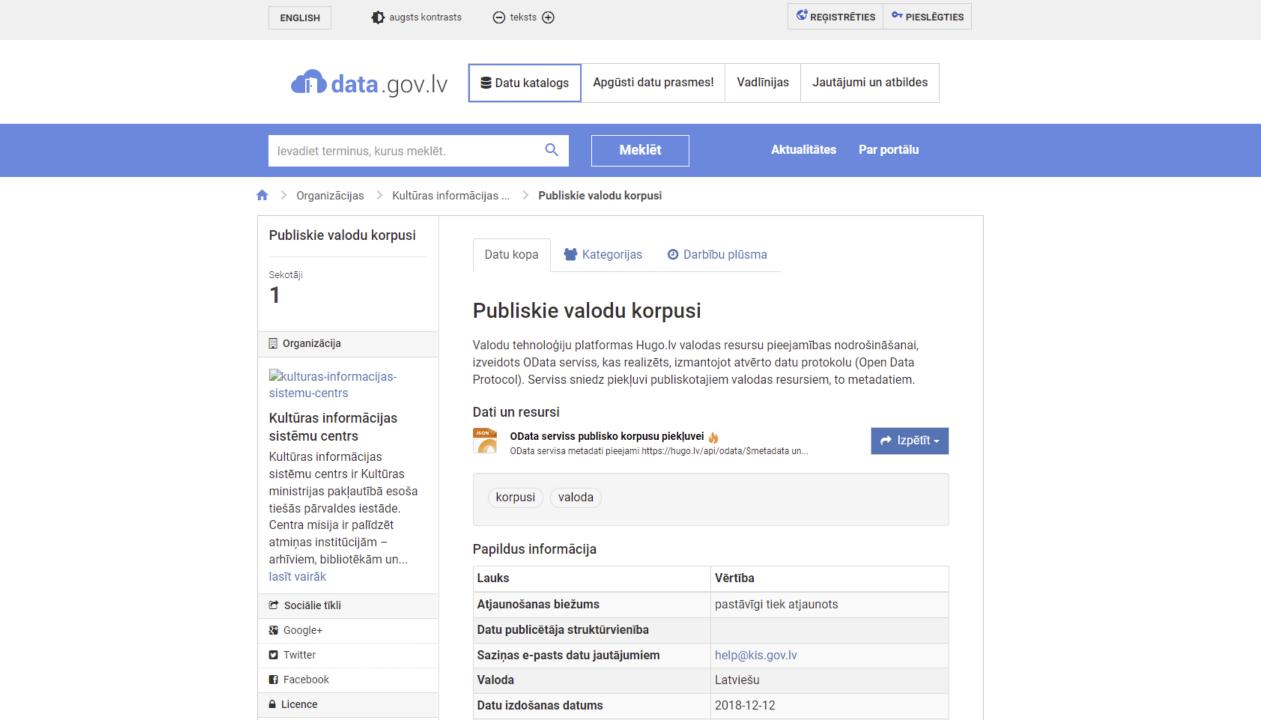
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Home / Search in corpus

#### Search in corpus

Keyword			Corpus	Language					
Latvia	*	昂	CultureWebSites.en-lv -	en	•	Search			
Search results: 3088 $\Psi$ Download				Switch to rows	view Page	• 1 ~	> Page length	200	~

Forests are one of the main strategic resources of	Latvia	•
	Latvia	is one of the six richest countries in the EU by forestland , since the total $\ensuremath{are}$
The climate conditions in	Latvia	and the exit to the Baltic Sea favourably impacts development of wood proc
Advantage of Riga and	Latvia	in development of wood processing industry is the availability of suitable ti
ssing industry already now is one of the leading sectors of the economy of	Latvia	- it makes up to 27 $\%$ of the total manufacturing output .
ectrical engineering industry is the fastest growing manufacturing sector in	Latvia	, whose share in total manufacturing output is about 7 $\%$ .
al engineering and metalworking industry is one of the leading industries in	Latvia	
According to the external trade statistics of	Latvia	, the output of the industry is exported to more than 100 countries of the $\ensuremath{wc}$
32 % of total population of	Latvia	lives in Riga and it is the highest indicator among the Member States of the
For foreign travellers the capital city of	Latvia	is accessible using air transport and water transport ( regular ferry traffic in
Macroeconomic and political stability -	Latvia	is a member state of the European Union and the Eurozone that ensures the



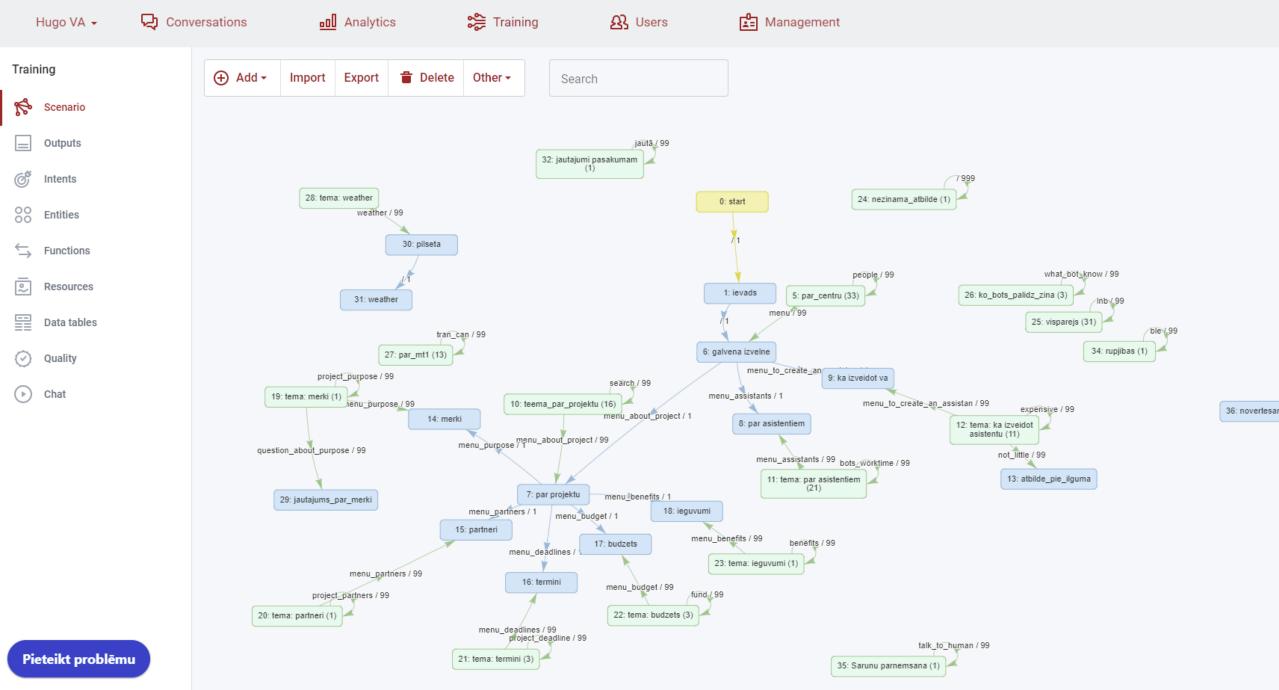


Home / Tools / Virtual assistant catalogue

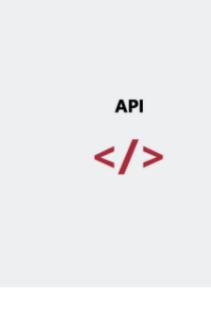
#### Virtual assistant catalogue

All virtual assistants developed by public bodies can be viewed in the catalogue. Information about assistants, their communication languages and mastered topics is displayed. It is possible to communicate with the assistants.

	HUGO virtuālais asistents Kultūras informācijas sistēmu centrs Latvian English Russian Start a conversation on website	Una       Image: Constraint of the second seco	Vendis Cēsis Latvian Start a conversation on website	HUGO virtuālais asistents
	Ēriks Valsts reģionālās attīstības aģentūra Latvian Start a conversation on website	Justs         Valsts vienotā datorizētā         zemesgrāmata         Latvian         Start a conversation on website	leva       Image: Constraint of the second sec	virtuālo asistentu, kas tas ir, un kā to var izveidot. Izvēlies Par projektu Par asistentiem Kā tos izveidot
20 bots 50+ websites	Signe eParaksts	Zintis	Mona Latvijas Banka	lerakstiet savu ziņu Veidots platformā <u>hugo.lv</u>







#### **API interfaces**

State and municipal bodies may use the translation service in an information system or another app developed by them. If you would like to receive an API description, please send a request to: help@kis.gov.lv Machine translation API Speech-to-text API Text-to-speech API

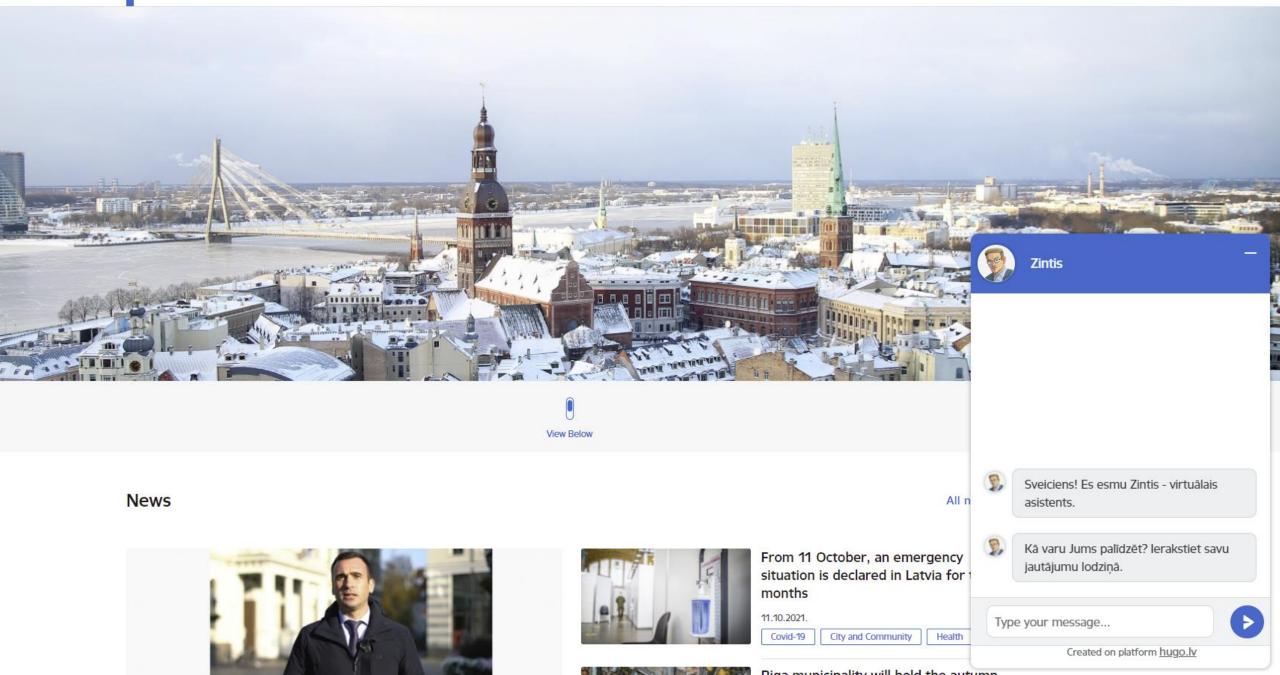
Used by:

- State e-services portal Latvija.lv
- Tax revenue service Electronic declaration system
- State .gov portal (60+ websites)
- Court administration Electronic auction portal
- Intangible cultural heritage portal



Current events v Contact







LV

EN

RU

#### Electronic declaration system

Log in	Actual Information
User name	<ul> <li>informs that, for technical reasons, it is currently not possible for to submit an application for an "Outsourcing Accountant License" for .</li> <li>Sorry for the inconvenience.</li> </ul>
Password	<ul> <li>In connection with maintenance work at State Land Service Information Systems on Tuesday 30.11.2021 from 18.00 to 30.11.2021 22.00 will not be available to read data on the immovable properties of a public official in the EDS State official's declaration.</li> </ul>
Log in Forgot my password	In the case where automated data reading is not possible, we shall ask for information regarding the immovable property in the ownership (joint ownership), possession or use of the State official's declaration (including those who are leased from other persons and who are in possession of the
Connect using	established guardianship or guardianship) to be added manually. Sorry for the inconvenience.
Latvi)a.lv 👔 eParaksts	<ul> <li>A new visual identity solution has been introduced in the EDS from 8 October 2021 in the framework of the :</li> </ul>
Registration of non-EU registered economic operators under the VAT special scheme (OSS)	<ul> <li>changed the overall layout and user interface elements of the EDS home page;</li> <li>Changes in the appearance of individual documents and widgets design;</li> <li>Introduce an adaptive design that ensures that the EDS home page automatically recognizes and</li> </ul>
To connect to the public database of the State Revenue Service	adjusts to the Internet device that you are browsing. The EDS visual identity solution does not foresee changes to the basic functionality of the EDS and
To connect to European information systems	the system's application, the structure of documents, reports and registers, terminology, and existing controls. For a description of EDS visual identity figures and changes, see the section of the SRS website Information and Methodist Materials.
	<ul> <li>From 1 October this year, reports on suspicious transactions and doorstep statements will have to be submitted by to the new Financial Intelligence Service Reporting System (goAML) using the " Submit Message " widget, available in <u>here in</u>.</li> </ul>
	in the context of the modernisation of the information systems of the SRS, the content of the taxpayer rating will not be available for a period of time and the current taxpayer rating statements will not be issued. We will be informed separately about the renewal of the availability of the

#### Good information

taxpayer rating system.



# Benefits for public sector (gov & municipality)

## CISC

- Covers platform infrastructure costs
- Maintenance and monitoring of platform
- Provides centralized support and trainings
- Cooperation with developers
- Planning future developments
- Gathers language data

### Institution

- Platform free of use (API, web services)
- Easy deployment of virtual assistant (no coding required for standard use)
- Covers costs of API and specific use integration in systems/website



Jānis Ziediņš Project manager janis.ziedins@kis.gov.lv