



## Acronyms

ACHAP: African Comprehensive HIV/AIDS Partnership

ANBPR: The National Association of Librarians and Public Libraries in Romania

CPO: Cultural Post Offices

EOS: Educating for an Open Society

GLB: Global Libraries Botswana

GL: Global Libraries initiative

ICT: Information and communications technology

IFLA: The International Federation of Library Associations

IPA: Impact Planning and Assessment

IREX: International Research & Exchanges Board

NGO: Non-governmental organisations

PAC: Public Access Computing

QQML: Qualitative and Quantitative Methods in Libraries

SCECSAL: Standing Conference on Eastern, Central and Southern Africa Library and Information Associations